

GENERAL RESOURCES				
Agency	Phone #	Address	Website	Services
Louisiana Rebuilds	1-877-LA-REBUILDS		www.louisianarebuilds.info	general services, including housing and financial assistance
Urban League	504-620-2332	2322 Canal St.	http://www.urbanleagueneuorleans.org	Early Headstart, Women's Resource Center, College prep program, afterschool programs, GED program

LEGAL ASSISTANCE				
Agency	Phone #	Address	Website	Services
NOLAC Housing	504-529-1000 x 223 or 504 340 1381	1010 common st. suite 1400A	www.slls.org	landlord-tenant legal assistance, Laura Tuggle
Capital Area Legal Services Corporation	225-387-5173	200 Third St. Baton Rouge, LA 70901	www.calcla.org	landlord-tenant legal assistance Baton Rouge
The Pro Bono Project	504-581-4043	615 Baronne St. Suite 201	www.probono-no.org	Referral to private pro bono attorney for aid in civil matters (Orleans, Jefferson, St. Bernard, St. Tammany and Washington parishes)
New Orleans Bar Association referral service	504-525-7453	228 St. Charles Ave. Suite 1223	www.neworleansbar.org	Non-profit referral service
Loyola Law Clinic	504-861-5590	7214 St. Charles	www.law.loyno.edu/clinic/	pro bono legal aid for criminal issues, some housing and employment issues*
Tulane Law Clinic	504-865-5153			legal aid, domestic violence
Advocacy Center	504-522-2337 or 800-960-7705	1010 Common St. Suite 2600	www.advocacyla.org	Free legal services and advocacy for people with disabilities and seniors over 60 years in greater New Orleans area.

STATE AND FEDERAL AGENCIES				
Agency	Phone #	Address	Website	Services

HANO (Housing Authority of New Orleans)	504-670-3300	4100 Touro St.	www.hano.org	Housing Authority; voucher program currently closed . Select option 2 for relocation assistance.
Jefferson Parish Housing Authority	504-347-4381	1718 Betty St. Marrero		
HUD-FHEO (Dept of Housing and Urban Development, Dept of Fair Housing and Equal Opportunity)	800-660-9777	500 Poydras St. New Orleans, LA 70130	www.hud.gov/offices/fheo/index.ctm	File an administrative fair housing complaint with HUD
DHAP Program (Disaster Housing Assistance Program)	866-202-3487		www.hud.gov/news/dhap.cfm	No new vouchers available unless you are already on FEMA assistance or have been in the past
FEMA (Federal Emergency Management Agency)	800-621-3362			

PEOPLE WITH DISABILITIES/SENIORS

Agency	Phone #	Address	Website	Services
Senior Transitions	866-353-5337		http://www.senior-community.net	Referral service for senior living communities
Advocacy Center	504-522-2337 or 800-960-7705	1010 Common St. Suite 2600	www.advocacyla.org	Offers free legal services to people in nursing homes, the disabled, and seniors over the age of 60, in addition they offer outreach services and training
National Accessible Apt. Clearinghouse	800-421-1221	201 N. Union St. Suite 200, Alexandria, VA 22314	www.accessibleapartments.org	Online national database of accessible apts. for the disabled
Citizens with Developmental Disabilities- Orleans	504-599-0245 or 800-889-2975	1010 Common St. 5th floor	www.dhh.louisiana.gov	Provides support and services for the developmentally disabled. Focus includes promoting community participation and self-advocacy

Citizens with Developmental Disabilities- Orleans	504-838-5357	3300 W. Esplanade Ave. #213, Metairie, LA 70002	www.jphsa.org	Provides support and services for the developmentally disabled. The mentally ill, and substance abusers Focus includes promoting community participation and self-advocacy
Tulane Medical School	504-862-8000	6823 St. Charles Ave. New Orleans, LA 70118	www.som.tulane.edu	For children age 3-6 who are exhibiting symptoms of PTSD, a study is being conducted by the Tulane medical school, people who participate receive free therapy, transportation, and possibly get a stipend
AARP Information Center	504-826-1973	2427 Canal St.	www.aarp.org	AARP program courses, AARP publications, volunteer information
Resources for Independent Living	504-522-1955 or 1696	3616 S. I 10 Service Rd. W, Metairie, LA 70001	www.noril.org	People who have acessability issues, and disabilities can get their cases managed.
Council on Aging	504-821-4121	2475 Canal St.	www.nocoa.org	Free services for the elderly including delivery of hot meals, and Homemakers (housekeeping)

WORKPLACE DISCRIMINATION

Agency	Phone #	Address	Website	Services
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Equal Employment Opportunity Commission (EEOC)	1-800-669-4000; TTY: 504-595-2958	1555 Poydras St. Suite 900	www.eeoc.gov/neworleans/index.html	Walk-in from 8:00 AM-3:00 PM. Call 8:00 AM-4:30 PM.
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CONSUMER COMPLAINTS

Agency	Phone #	Address	Website	Services
Better Business Bureau	504-581-6222	710 Baronne St. Suite C	www.neworleans.bbb.org	consumer complaints
Louisiana Attorney General	800-351-4889	PO Box 94005, Baton Rouge LA 70804	www.ag.state.la.us	consumer protection complaints

FINANCIAL ASSISTANCE

Catholic Charities	504-523-3755; case manager: 504-371-7747	1000 Howard Ave.	www.ccano.org	Call 371-7747 on the first of the month at 9 AM to speak to a case manager
(LIHEAP) Low Income Housing Energy Assistance Program	1800-ENTERGY, 504-736-6900. 504-945-4128			Allows the elderly, disabled, and low income families to defer payment of their electricity bills
Modest Needs	Call GNOFHAC 504-208-5079		www.modestneeds.org	One-time grants available for rental and other types of assistance through charitable donations
Family Resources of New Orleans	504-822-8519 (Orleans); 985-785-0570 (St. Charles)	817 n. Claiborne (also St. Charles parish location)	www.familyresourcesofno.org	Referrals for financial assistance (but no actual funding), pre and post home purchase counseling, credit rehabilitation, default and foreclosure counseling, homebuyer training, construction (USDA self-help and modulars)

Salvation Army	504-899-4569; case manager: (Carol) 835-7220	4500 South Claiborne Ave. New Orleans, LA	www.salvationarmyusa.org	financial assistance, home products
Desire Community Housing Corp.	504-944-0397	Claiborne Ave New Orleans, LA 70116		financial assistance, affordable housing
HOPE House	504-525-2561	916 St. Andrew St. New Orleans LA 70130		Services include emergency food, rental assistance, and utility assistance. Should have \$ in September.
JeffCAP (Jefferson Community Action Program)	504-736-6900	7 field offices in Jeff parish	www.jeffparish.net	mortgage counseling, rental and utility assistance in Jefferson parish; *call field office, funds are allocated on the first come first served basis
Total Community Action	504-324-8609	1420 Jeff Davis Pkwy	www.tcanola.org	Energy assistance, appointment scheduling starts June 16th for the month of July
Finance Authority of New Orleans	504-524-5533	618 Baronne St. New Orleans, LA 70113	www.financeauthority.org	Home loans to purchase or renovate. 5.625% 30 year fixed rate mortgage.
Armstrong Family Services	504-899-2995			case management/financial assistance for families with children facing evictions or living in uninhabitable conditions.
Red Cross	800-229-8191		www.redcross.org	case management waitlist
ViaLink COPE line	800-749-2673		www.vialink.org	Information, crisis counseling, suicide prevention, referrals for rental assistance

HOMES TO RENT/RENTAL COUNSELING

Agency	Phone #	Address	Website	Services
Louisiana Housing Search	877-428-8844		www.lahousingsearch.org	Locate affordable housing and special-needs housing through out the state of Louisiana. Call 9 AM-8 PM
Unity Housing Search	504-899-4539 Ext. 111 or 114	2407 Baronne St. New Orleans, LA 70113	www.unityhousinglink.org	A housing search engine designed specifically for renters and home buyers in southern louisiana
National Accessible Apt. Clearinghouse	800-421-1221	201 N. Union St. Suite 200, Alexandria, VA 22314	www.accessibleapartments.org	Online national database of accessible apts. for the disabled
Renaissance Realty Services	985-624-2900	1835 N. Rampart St. New Orleans, LA 70116		Helps place renters with section 8 vouchers with landlords willing to accept

HOMES TO BUY/HOMEOWNERSHIP COUNSELING

Agency	Phone #	Address	Website	Services
Neighborhood Housing Services	504-899-5900	4700 Freret St.	www.nhsnola.org	Homeownership counseling, first time homebuyer trainings, some homes for sale.
Family Resources of New Orleans	504-822-8519 (Orleans); 985-785-0570 (St. Charles)	817 n. Claiborne (also St. Charles parish location)	www.familyresourcesofno.org	Referrals for financial, pre and post home purchase counseling, credit rehabilitation, default and foreclosure counseling, homebuyer training, construction (USDA self-help and modulars)

ACORN Housing	504-301-3064	1024 Elysian Fields		Road home documentation, First-time homebuyer classes, Foreclosure help and counseling, Consumer credit classes, they are also in the process of developing housing in the lower 9th ward and New Orleans East for lower income families
National Accessible Apt. Clearinghouse	800-421-1221	201 N. Union St. Suite 200, Alexandria, VA 22314	www.accessibleapartments.org	Online national database of accessible apts. for the disabled
Louisiana Housing Finance Agency	225-763-8700(Baton Rouge) 888-454-2001(toll free)	2415 Quail Dr. Baton Rouge LA 70808	www.lhfa.state.la.us	Offers low and moderate income Louisiana families first time home owner loans

FINANCIAL/CREDIT COUNSELING

Agency	Phone #	Address	Website	Services
ACORN Housing	504-301-3064	1024 Elysian Fields	www.acornhousing.org	Road home documentation, First-time homebuyer classes, Foreclosure help, Consumer credit classes, they are also in the process of developing housing in the lower 9th ward and New Orleans East for lower income families
Consumer Credit	504-529-2396		www.ccssno.org	Certified counselors review financial
Family Resources of New Orleans	504-822-8519 (Orleans); 985-785-0570 (St. Charles)	817 N. Claiborne (also St. Charles location)	www.familyresourcesofno.org	Referrals for financial, pre and post home purchase counseling, credit rehabilitation, default and foreclosure counseling, homebuyer training, construction (USDA self-help and modulars)

HOMELESSNESS				
Agency	Phone #	Address	Website	Services
UNITY Welcome Home	504-899-4589	2475 Canal St.	www.unityhousinglink.org	Services for the homeless, referrals to shelters. Open M-F 8 AM-4 PM
Total Community Action	504-872-0347	1420 South	www.tcanola.org	Homelessness prevention; talk to case
Covenant House	504-584-1111; toll free: 800-999-9999	611 N. Rampart St.	www.covenanthouseno.org	Job and housing counseling for youth (Jane Hamilton- education vocational services); shelter and transitional living for youth; addiction management, health services
Liberty House	504-412-3914	2020 S. Liberty St.		Residency program for homeless women ages 18-25 with children or pregnant.
Lindy's Place	269-0184	2407 Baronne St.		Shelter for females only.
St. Jude	504-522-8290 or 504-525-1551	400 N. Rampart		30 day shelter for women. Food bank, job listings, pre-employment services. Ask for Sister Beht, Mr. John (social worker), Ms. Mary (apt. list, intake).
New Orleans Mission	504-523-2116	1130 Oretha C. Haley Blvd.		Evening shelter 8 PM-7 AM. First come first serve. Temporary housing for men or women ages 20-65 with jobs. Call and make appointment (T or Th for women, 9-11:30 M thru F for men.)
Baronne St. Housing	504-269-9311	2407 Baronne St.		Transitional housing for women with families; call for appt.

Baptist Friendship House	504-949-4469	813 Elysian Fields		Transitional housing for women with children. Open at 9 AM, application process. Provides GED classes, sewing classes, jobn training. Teen girls program on Fridays after school (12-18 years)
Salvation Army Shelter for Women and Children	504-895-6727	1125-B Inca Court, Harvey, LA 70058		Shelter for women and children.
Waymakers	504-328-8794	804 First Ave. Harvey, LA 70058		30 day temporary shelter for women and children. 9 AM-4 PM. Need driver's license.
Jefferson Parish Care Center	504-347-0772	1108 Barataria Blvd. Marrero, LA		Shelter for families, some unaccompanied adults.
Alternate Living	504-404-3579	201 St. Charles Ave.		Transitional group home for men and women.
Ozanam Inn	504-523-1184	843 Camp St.		Call 8-4 PM. Meals at 6 AM, 2 PM and 6 PM. Showers at 6 AM, men only. Overnight shelter. Women's clothing M-F 10:30 AM-12:30 PM, men's clothing T, W, Th. 10 AM

DOMESTIC VIOLENCE

Agency	Phone #	Address	Website	Services
St. Bernard Battered Women's Program	504-277-3177	P.O Box 645 Arabi, LA 70032		24 hour crisis line- makes referrals to appropriate agencies for rental and utility assistance, schools, counselors, and other organizations. (Not open yet)

Crescent House (Catholic Charities)	504-866-7481, Crisis line: 504-866-9554	2814 S. Carrollton	www.ccano.org	Non-residential program for women and their children. Emergency shelter and access to safe houses. Offers empowerment counseling, case management, intervention services for children including art therapy. Sexual assault crisis counseling program. Individual and group counseling, medical advocacy, referrals, outreach, education. All services free. Spanish language services available. Domestic violence training.
Metropolitan Center for Women and Children	504-837-5400		www.metrobatteredwomen.com	24 hour hotline. Legal advocacy, free counseling, 30 bed transitional shelter. Group and individual counseling for survivors of domestic violence and sexual assault. Court representation for restraining orders.

SUBSTANCE ABUSE, MENTAL ILLNESS

Agency	Phone #	Address	Website	Services
Voyage House	504-269-3969	2407 Baronne St. New Orleans, LA 70113		Residential facility for women 40 plus years of age that experience substance abuse or mental health issues. Housing, clinical services, case management.
RHD Family House	504-367-7600			Substance abusing women with children under 12.
CCANO Ciara House	504-524-8394	1125 Inca Ct H		Shelter for men and women with mental illnesses.

Odyssey House	504-821-9211			Six month residential substance abuse treatment program for men and women. Also program for women with children, pregnant women.
Options Foundation	985-789-8215 (NOLA) or 225-383-4480 (BR)			Call Angie. Housing for homeless, mentally ill adults.
Pathways	504-227-8700	1013 Manhattan Blvd.		Shelter for men and women with mental illness or substance abuse problems.
Responsibility House	504-366-6217 or 504-261-5226	401 Whitney Ave. Suite 205		Housing program for people with addictions or mental illness. Addicts must have completed a treatment program and be clean and sober. Portion of income used to pay rent.
Grace House	504-899-2423; copeline: 504-523-6273	1401 Delachaise		transitional housing center for women with substance abuse problems. Office hours 8 AM - 4:30 PM M-F. Must be 18 years old, single, no children.
Chartres- Pontchartrain Mental Health	504-942-8101	719 Elysian Fields		30 day outpatient drug rehab program. M-F 9 AM-12 PM. Group therapy. Walk-in or make appt.
Metropolitan Human Services District	504-568-3130; cope line: 800-749-2673	400 Poydras ST. Suite 1800	www.mhsdla.org	Publicly funded mental health and addiction treatment services for residents of Orleans, St. Bernard, and Plaquemines Parishes. Ex. Free medication program, day treatment programs, crisis transportation, resource center. Shelter/housing referrals for homeless people with mental illness. JOB readiness. Youth services

GNO Fair Housing Action Center
Referral List

Abstract Last Hope	504-522-2665	1302 Magazine St.		Apts. For homeless men who are chemically dependent or mentally ill. 18+
Bridge House	504-522-4475 or 504-522-2124	1160 Camp St.	www.bridgehouse.org	Program for men with substance abuse issues.
Living Witness	504-524-2959	1528 Oretha C. Haley Blvd.		Apts. For men who are medically chemically dependent. 18+